

Scott Claire C. V. Umpire- Mediator

Adjuster / Mediator / Umpire

Proof of Loss Services LLC

University of South Florida

Jacksonville, Florida

Experience

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Adjuster / Mediator / Umpire

Company Name Proof of Loss Services LLC

Dates Employed 2005 – Present

Employment Duration 12 yrs

Location Florida / Louisiana / Texas

Dispute resolution specialist of first-party property and flood claims in mediation, appraisal or litigation. Rendered appraisal awards and/or expert opinions in over 250 disputed first-party claims in Texas, Louisiana, Alabama and Florida. Court-qualified as an expert property adjuster in federal court (United States District Court, Eastern District of Louisiana) and state courts (Orleans and Cameron Parish District Courts and Orleans Parish City Court, Louisiana).

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Litigation Examiner (CTR)

Company Name Citizens Property Insurance Corporation

Dates Employed Sep 2014 – Sep 2015

Employment Duration 1 yr 1 mo

Location Jacksonville, Florida Area

Resolved litigated first-party property claims involving Assignments of Benefits (“AOB”) of policyholders or third-party contractors/assignees who filed suit seeking additional or full payment for damages or emergency services.

Litigation dispute resolution consisted of coordination with in-house and defense counsel, and management, to develop and implement litigation strategies for potential pre-trial settlements or preparing cases for trial, which involved case-by-case evaluations of coverage, state laws/regulations, claims handling, likelihood of prevailing at trial and defense costs.

Pre-trial settlements involved setting parameters for settlement discussions, including retaining experts for re-inspections, which resulted in numerous on-site settlements.

Preparing cases for trial involved setting parameters for responsive pleadings, motions, depositions, mediations, retaining experts and trial prep.

All settlements involved issuing indemnity and LAE payments, with check-writing authority of \$50K (indemnity) and \$15K (LAE).

Testified as Citizens’ Corp. Rep. in depositions.

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Appraisal Examiner (CTR)

Company Name Citizens Property Insurance Corporation

Dates Employed Jun 2012 – Oct 2012

Employment Duration 5 mos

Location Jacksonville, Florida Area

Resolved disputed first-party property claims of policyholders who invoked the appraisal provision in their policy as a lower-cost alternative to litigation.

Appraisal dispute resolution consisted of in-house pre-appraisal settlements or full-appraisal resolutions via an independent three-party appraisal panel in the field.

Pre-appraisal settlements involved negotiations with policyholders, public adjusters and/or plaintiff attorneys, based on evaluations of coverage, codes, regulations, and consultation with management, loss consultants, experts and/or in-house counsel.

Full-appraisal settlements involved engaging independent appraisers and umpires to handle appraisal disputes in the field that could not be resolved during pre-appraisal negotiations, which included appointing competent appraisers, approving impartial neutral umpires and drafting Appraisal Agreements. Awards from the panel that were compliant with Citizens' best practices were honored.

All settlements involved authorizing additional payments per the amounts in the pre-appraisal negotiations or full-appraisal awards, and/or issuing denial letters, where applicable.

Education

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University of South Florida

Degree Name BS

Field Of Study Finance

Dates attended or expected graduation 1984 – 1988