Kelly Jansen C.V. Private Investigator

Private Investigator

InfoRetrieval Services

Grinnell College

Georgetown, Delaware

Head of PI agency and working private investigator since the early 90s. In an area as small as Sussex County, your reputation is built squarely on your work product. My agency has built a solid business on word of mouth as the only form of advertising.

From corporate to criminal / civil investigations, and interviews - we do it all. Our local business focuses on court preparation, surveillance and process service in rural Sussex County and Kent County areas. National work includes criminal pre-employment searches as well as information / document retrieval and research at Delaware's Secretary of State, Chancery Courts and County Courts.

We provide background screening and consulting services for national broker companies as well as Delaware corporations and non-profits. My agency does everything from quick court searches to full background screens and corporate investigations.

My team "puts out out fires" for local corporations and attorneys preparing for court; it doesn't matter what they need or how quickly they need it done. Our clients have learned they can call us and then not worry about a task - they know once it is assigned to us, we will take care of it reliably and on time, every time. We are the "go-to guys" for Delaware corporations and law firms.

Very busy - but will discuss work in lower Delaware in Kent or Sussex counties.

Specialties:

Getting jobs done within deadline.

Surveillance for pending court cases - mainly civil, custody, alimony issues.

Interviews for criminal / civil cases / HR investigations

Delaware 20 year criminal background searches turned around within 24 hours reliably & consistently.

Process service in rural Kent and Sussex Counties / specializing in rush and hard-to-serve docs. Even if they know it's coming, they are not looking for any of us so they open the door and it's done!

Experience

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Lead Private Investigator

Company Name InfoRetrieval Services

Dates Employed Jan 1993 – Present

Employment Duration 24 yrs 10 mos

Location Dover, Delaware Area

Head of small investigative agency and active private investigator. Conducts criminal / civil / corporate interviews, investigations, surveillance, court research and assists local attorneys prepare for court in any way needed. Provides oversight of all subponeas to ensure timely, proper service within time frames required by clients. Also active process server, especially on the tricky unfriendly serves.

Board member

Company Name Delaware Board of Examiners Private Investigators

<u>Dates Employed Oct 2007 – Present</u>

Employment Duration 10 yrs 1 mo

Location Dover, Delaware Area

Appointed to the Board by Delaware's then Governor Minner in 2007. I was honored to be recommended by Ed Hill, retiring member. In 2010, I was reappointed by Governor Markell,

The Board has the following powers and duties: to determine the qualifications of security guards, private investigators, armored car employees and businesses licensed in Delaware; to investigate alleged violations of the provision and of any rules and regulations adopted by the Board; to promulgate all rules and regulations necessary in carrying out the provisions; and to establish and enforce standards governing the safety and conduct of persons licensed and registered in Delaware.

Appointed in February 2016, to serve on the Delaware Security Guard Training Subcommittee and in March 2016, to serve on a multi agency Firearms Training Subcommittee.

Correctional Officer

Company Name Delaware Dept of Correction

<u>Dates Employed May 1989 – Dec 1998</u>

Employment Duration 9 yrs 8 mos

Location Dover, Delaware Area

Correctional Officer at Delaware Correctional Center in Smyrna (now known as JTVCC) for about about eight and a half years and one and a half years at Sussex Correctional Center in Georgetown. I learned a lot from this position and the people I worked with that helps me running my PI Agency today.

Education

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Grinnell College

<u>Dates attended or expected graduation 1985 – 1987</u>