### Mary Greenwood C.V. Mediator – Saint Augustine, Florida

# Arbitrator, Attorney, Mediator, Trainer and Author

Mary Greenwood: How to Interview Like a Pro

#### California Western School of Law

#### Saint Augustine, Florida

I am an author of three books: Third Edition of How to Negotiate Like a Pro, winner of nine book award, How to Interview Like a Pro: 43 Rules for Getting Your Next Job, which has won 12 book awards; and How To Mediate Like A Pro, which has won 12 book awards. Visit www.MaryGreenwood.org. They have been used as textbooks in mediation and negotiations classes at Brown University, Nova Southeast, University of Alaska, DePaul University, University of North Texas and Malta.

My advice has been quoted in Money Magazine, Business News Daily, the New York Daily News, US News and World Report, the Kiplinger Retirement Report, the Orlando Sentinel, Career-Intelligence, Media Bistro, Career Diva, Monster.com, Philly.com, State Farm Good Neighbor Magazine. CBS Money Watch, Flex.jobs, MSNBC Career Column, Mediation Digest and many others.

I am also an attorney, HR Consultant and arbitrator.

I am a speaker on "The Do's and Don'ts of Interviewing" and "How To Negotiate Anything, Anytime, Anywhere."

Specialties: Union Negotiations, Mediation, Human Resources Consulting, government liaison, labor arbitration, sexual harassment investigations, Equal Employment Opportunity Consulting, Negotiations, EEO Training, Negotiations Training, Mediation Training, Employee Relations, Labor Relations, Ombudsperson, Alternate Dispute Resolution, Conflict Resolution, Conflict Coach

# **Experience**

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Arbitrator, Mediator, Attorney, Consultant and Author

Company Name Mary Greenwood: How to Interview Like a Pro

Dates Employed Nov 2011 – Present

**Employment Duration 6 yrs** 

#### **Location St Augustine, Fl**

I am an Arbitrator, Negotiator, Trainer and Author of:

How to Negotiate Like a Pro, winner of 9 book awards, How to Mediate Like a Pro, winner of 13 book awards; and How to Interview Like a Pro, winner of 13 book awards.

**Volunteer Docent** 

**Company Name Lightner Museum** 

Dates Employed Apr 2013 – Jan 2016

**Employment Duration 2 yrs 10 mos** 

**Human Resources Manager, SPHR** 

**Company Name City of Winter Park** 

<u>Dates Employed Dec 2009 – Nov 2011</u>

**Employment Duration 2 yrs** 

**Location City of Winter Park, Florida** 

HR Manager and Chief Union Negotiator.

Media (1)

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how to negotiate like a pro

### how to negotiate like a pro

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## **Adjunct Professor**

**Company Name Barry University School of Law** 

<u>Dates Employed May 2011 – Aug 2011</u>

**Employment Duration 4 mos** 

**Location Orlando, Florida Area** 

Part-time Adjunct; latest course was Higher Education and the Law.

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<u>Asst VP Human Resources Employee Development, Employment and Labor Counsel</u>

**Company Name Roger Williams University** 

Dates Employed Apr 2009 - Dec 2009

**Employment Duration 9 mos** 

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#### **Mediator**

**Company Name SquareTrade** 

#### Dates Employed 2003 – 2008

#### **Employment Duration 5 yrs**

I was an online mediator helping buyers and sellers on eBay to resolve their disputes. I wrote a book about mediation called How To Mediate Like A Pro: 42 Rules for Mediating Disputes.

#### MIAMIBEACH

# **Executive Assistant to the City Manager**

**Company Name City of Miami Beach** 

**Dates Employed 1999 – 2002** 

**Employment Duration 3 yrs** 

I was in charge of Human Resources Department, Risk Management and Labor Relations. I was the Chief Union Negotiator for five Unions. My book How To Negotiate Like A Pro was based on my Union Negotiations experience. I also have the SPHR designation

### **Assistant County Attorney**

**Company Name Monroe County Florida** 

<u>Dates Employed 1999 – 2001</u>

**Employment Duration 2 yrs** 



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### **Director of H.R. and Labor Relations**

**Company Name City of Hollywood** 

<u>Dates Employed 1997 – 1998</u>

**Employment Duration 1 yr** 

I was in charge of Human Resources, Training, Benefits, Hiring, Recruitment, Pensions, Grievances, Arbitration, Negotiations and Labor Relations.

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## **Director of Human Resources**

Company Name Monroe County, Key West, Florida

**Dates Employed 1996 – 1997** 

**Employment Duration 1 yr** 

I was in charge of Personnel, Benefits, Training, Negotiations, Risk Management, Workers Compensation and Grievances.

# **Education**

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## **California Western School of Law**

Degree Name J.D.

Field Of Study Law

Dates attended or expected graduation 1968 – 1971



## **The George Washington University Law School**

Degree Name LL.M.

Field Of Study Labor Law

<u>Dates attended or expected graduation 1968 – 1971</u>

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# **University of Southern California**

Degree Name MA

Field Of Study English

<u>Dates attended or expected graduation 1967 – 1968</u>

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# **The New School**

Degree Name BA

Field Of Study English

# <u>Dates attended or expected graduation 1965 – 1967</u>

I was an English major and thoroghly enjoyed the theatre and museums of New York City