

**Mary Ann Zaha C.V. Mediator – Chattanooga, Tennessee**

## **Private Practice Mediator-Facilitator-Trainer**

**Appointed by the Supreme Court of Tennessee**

**Antioch University**

**Chattanooga, Tennessee**

Experienced Mediator with a demonstrated history of Conflict Management, Mediation, and Lead Trainer. Skilled in High Conflict Mediation, Crisis Management, Conflict Resolution- Advanced Communication-Mediation-, Course development/delivery. Strong Conflict Resolution and Mediation Services Provider with 30 years of Experience and a Master of Arts (M.A.) focused in Conflict Resolution and Mediation from Antioch University.

## **Experience**

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### **Alternative Dispute Resolution Commission Member Tennessee**

**Company Name Appointed by the Supreme Court of Tennessee**

**Dates Employed Jan 2014 – Present**

**Employment Duration 3 yrs 10 mos**

**Location USA**

Currently serving my 2nd, three year appointment. Fellow commissioners and I serve to carry out the responsibilities of our appointment as set in State of Tennessee Rule 31. At present I serve as chair-person for the Communication Committee.

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### **Mediator and Trainer**

**Company Name Self-employed**

**Dates Employed Mar 1991 – Present**

**Employment Duration 26 yrs 8 mos**

**Location Chattanooga, Tennessee Area**

I Mediate emotionally laden conflict situations with business and family. In addition teach advanced private communication classes with individuals in conflict, who are seeking to find peaceful solutions in their work/family structures. Most of my work involves cases sent to me from courts, attorneys and word of mouth.

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**Tennessee Lawyers Fund Client Protection Commission Member**

**Company Name Appointed by Supreme Court Tennessee**

**Dates Employed Jan 2011 – Dec 2013**

**Employment Duration 3 yrs**

**Location USA**

Served as Commission Member with talented and devoted Co-commissioners giving their time and talent to determine delegation of Fund under the Rule.

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**Trainer and Coordinator**

**Company Name Omni Visions**

**Dates Employed Feb 1998 – May 2009**

**Employment Duration 11 yrs 4 mos**

**Location SE TN**

First portion of this time period I helped high risk foster children and their biological and foster families transition in and out of State care. Later I facilitated and trained Therapeutic Foster parents.

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**Co- Family Rule 31 Mediation Trainer**

**Company Name Agreements Unlimited**

**Dates Employed Nov 1998 – Jan 2003**

**Employment Duration 4 yrs 3 mos**

**Location Company based in VA. Conducted 48 her rule 31 (TN) family mediaiton training**

Developed and delivered TN State Approved Rule 31, 48 hour training for family mediators in the State of Tennessee.

## Education

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**Antioch University**

**Degree Name Master of Arts (M.A.)**

**Field Of Study Conflict Resolution and Mediaton**

**Dates attended or expected graduation 1993 – 1995**