COMMUNITY ASSOCIATION MANAGER/EXPERT WITNESS/MEDIATOR/ADVOCATE

4711 Harbortown Lane, Fort Myers, Florida 33919 239-489-0584

mark@markRbenson.com

He sold his Community Association Management Company, Benson's, Inc., in 2006. He is using his experience as a Community Association Manager, Florida Supreme Court Certified County Court Mediator, Licensed Real Estate Broker, legislative consultant, community association board member, community association unit owner, educator and expert witness to continue professional participation.

Governor Charlie Crist appointed Mark to the Florida Community Association Living Study Council of the Division of Florida Condominiums, Timeshares, and Mobile Homes, where he served as Chairman, after serving on the Florida Department of Business and Professional Regulation, Regulatory Council of Community Association Managers. Senate President Jim King appointed Mark to the Advisory Council on Condominiums, Governor Lawton Chiles appointed Mark to the Advisory Council on Condominiums.

He was a member of the Fort Myers News-Press "Team Watchdog" and "Editorial Board", advisory and investigative groups working as a public service.

Benson's, Inc., a Florida corporation since 1975 and one of a few recipients of the Community Associations Institute's highest professional designation, Accredited Association Management Company. He has owned condominium property in Lee County since 1975 and has over 35 years experience in participation, administration and management of community associations.

He owns and lives in a condominium association comprised of seventy-three units, served as a panel member for the Community Association Officers Forum, hosted a television talk show on WEVU-TV called Community Association Magazine, wrote a weekly newspaper column for the Fort Myers News-Press called CONDO LIFE, taught a community association management course at Edison Community College, appeared as a guest on TV20 Take Issue, appeared as a guest on WWCN Community Living. Mark authored articles for Managers Report, CAI-SGCC Newsletter, Condo Management, Florida Community Association Journal and Guest Opinion Journalist for the Fort Myers News-Press.

A licensed Florida Community Association Manager, he held National designations as Certified Manager of Community Associations (CMCA), Association Management Specialist (AMS) and Professional Community Association Manager (PCAM) from the Community Associations Institute, Florida Supreme Court Certified County Court Mediator Licensed Real Estate Broker and Certified Community Association Manager (CCAM).

He presented briefs concerning association management before the Supreme Court of the State of Florida in 1996 and 2013, oral argument in 1996 and is recognized by the State of Florida, Department of Business and Professional Regulation, as a qualified representative for community associations in mediation and arbitration proceedings.

He served as a panel member to the 2007-2008 Florida House Select Committee on Condominium and Homeowner Association Governance. He drafted legislative changes to the Florida Condominium Act, Chapter 718 Florida Statutes, passed into law during several legislative sessions. He served on the 1998/1999 Condominium Legislation Discussion Group and the Master Association Sub-Committee sponsored by the Division of Florida Land Sales, Condominiums and Mobile Homes.

Mark had the privilege of being on the faculty for the State of Florida by the Community Associations Institute that provided education courses to members of community associations under the auspices of the Department of Business and Professional Regulation. The courses were Condominium and Cooperative Association Operations, Condominium Regulation, Financial Management and Dispute Resolution.

He was on the faculty for the Community Association Manager continuing education program, CAMP, for Edison State College.

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2014/2015 Community Association Officers Forum Panel Member

2013 Fort Myers News-Press Editorial Board

2012 PM-EXPO Panel Member HB319/SB680 Has died - now what? - The debate Punta Gorda, Florida

2011 Keynote Speaker Community Association Management Professionals Annual Meeting Fort Lauderdale, Florida

2011 PM - EXPO Legislative Presentation Orlando, Florida

2009 Appointed by Governor Charlie Crist to the Florida Department of Professional Regulation Community Association Living Study Council Chairman

2008-2011 Edison State College Subject Matter Expert and Course contributor for CAM continuing education

2008 Florida House Select Committee on Condominium and Homeowner Association Governance Pembroke Pines, Miami Beach, Orlando, Tampa, Tallahassee, Florida Panel Member

2008 National Homeowner and Condominium Association Conference Deerfield Beach, Florida Panel Member

2007 Florida's Condominium Ombudsman Condominium Association Round Up Panel Member Pembroke Pines, Florida

2007 Appointed by Governor Charlie Crist to the Florida Department of Professional Regulation, Regulatory Council of Community Association Managers

2007 Fort Myers News-Press Team Watchdog

1975 - 2007 Benson's Inc. 12650 Whitehall Drive Fort Myers, Florida 33907 President 2006-2009 Linden Place Lot Owners Association Secretary/Treasurer

2004-2005 Vice Chairman, Florida Advisory Council on Condominiums

2005-2008 Community Associations Institute Florida Condominium Association Operations Fort Myers, Naples, Florida Instructor

2005-2007 Member California Association of Community Managers

2005-2007 Licensed Community Association Manager State of Nevada

2004 Condominium Sales Panel Discussion Realtor Association of Greater Fort Myers and The Beach, Inc. Fort Myers, Florida Speaker

2003 Community Associations Institute Conflict Resolution course Del Ray Beach, Florida Instructor

2003 Community Associations Institute Florida Condominium Association Operations Fort Myers, Florida Instructor

2003 Condominium Sales Panel Discussion Realtor Association of Greater Fort Myers and The Beach, Inc. Fort Myers, Florida Panel Member

2002 Community Associations Institute ABC's Seminar Instructor

2002 Community Associations Institute Financial Management of Florida Condominium Associations Fort Myers, Florida Instructor

2002 Community Associations Institute Florida Condominium Association Operations Sarasota and Venice, Florida Instructor 2002 Community Associations Institute Budgets and Reserves Fort Myers and Marco Island, Florida Instructor

2002 Community Associations Institute Financial Management Naples and Fort Myers, Florida Instructor

2002 Community Associations Institute Communications Fort Myers, Florida Instructor

1996 Supreme Court of Florida Tallahassee, Florida Presented oral arguments and briefs concerning Community Association Management

1995 Community Associations Institute Budgets and Reserves Fort Myers, Florida Instructor

1995 Community Associations Institute A Basic Course for Association Leaders Fort Myers, Florida Instructor

1994 Lee County Solid Waste Advisory Committee Fort Myers, Florida

1991-1994 Fort Myers News-Press Fort Myers, Florida Columnist

1991-1992 Greengate "4" Condominium Association, Inc. Fort Myers, Florida President

1991-1992 Condominium Owners of Florida, Inc. Sun City Center, Florida Director

1991-1992 Community Associations Institute Orlando, Florida Political Policy Committee Member

1991 Edison Community College Fort Myers, Florida Instructor

1990-1991 Royal Vista Condominium Association, Inc. Cape Coral, Florida Vice-President 1990-1991 Cinnamon Cove Realty, Inc. Fort Myers, Florida President

1987 Community Associations Institute Chief Executive Officers of Management Companies Committee

1985-1986 Community Associations Institute South Gulf Coast Chapter Fort Myers, Florida Director

1982-1985 The Landings Yacht and Golf Club Inc. President, Director Fort Myers, Florida

1982-1985 The Landings Environmental Waterway and Roadway Maintenance President, Director Fort Myers, Florida

1981-1985 Harbortown Condominium Association, Inc. President, Vice-President Fort Myers, Florida

1981-1983 Landings Realty Sales associate Fort Myers, Florida

1975-1978 Trout Valley Homeowners Association, Inc. Cary, Illinois Director

1969-1978 Western American Steel, Inc. Elk Grove, Illinois Vice-President, Director

1975-1978 Western American Steel of Colorado Inc. Evergreen, Colorado Vice-President, Director

1976-1977 Colorado Steel and Wire Company Loveland, Colorado Director

1975-1987 Coquina Beach Condominium Sanibel, Florida Member

1967-1969 Century Steel Company Chicago Heights, Illinois Merchandise Manager

1961-1967 Interstate Steel Company Des Plaines, Illinois Assistant Vice-President

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<u>mark@markRbenson.com</u> <u>www.markRbenson.com</u> EDUCATION

2016 Legal Update I

Education Pathways 2016 Once Upon A Palm **Education Pathways**

Managing Elections

Education Pathways 2015 Legal Update **Education Pathways**

2017 Painting

Education Pathways 2015 A CAMs Role in Conducting Meetings and Keeping

Records

2017 Asphalt Pavement Maintenance **Education Pathways**

Education Pathways

2017 How Boards Make Decisions

Education Pathways

2017 Planning a Repaint Project

Education Pathways

2017 Understanding the Financial Statements

Education Pathways

2017 Introduction to Roofing

Education Pathways

2017 Mulch, Too Much of a Good Thing

Education Pathways

2017 Condo Insurance Claims

Education Pathways

2017 Tornado Warning

Education Pathways

2016 Legal Update II

Education Pathways

2016 Electronic Voting **Education Pathways**

2016 Protecting Association Deposits

Education Pathways

2016 Process of Undertaking Major

Construction Projects Education Pathways

2016 Concrete Repairs for CAMs

Education Pathways

2016 A CAMs Guide to Biohazards

Education Pathways

2016 What's Covered, What's Not

Education Pathways

2015 Understanding How Boards Make Decisions

Education Pathways

2015 Reserve Studies for CAMs

Education Pathways

2015 Elections **Education Pathways**

2015 Flood Insurance 101 **Education Pathways**

2015 What CAMS Need to Know

About Meth Labs **Education Pathways**

2015 Essential of Caring for the Mature Tree

Education Pathways

2014 Legal Update 1 & 2

Florida South Western State College

2014 Records and Meetings

Florida South Western State College

2014 Elections **Education Pathways**

2014 Legal Update Becker & Poliakoff

2014 A CAM's Guide to Turf Management

Education Pathways

2014 Managing Risk **Education Pathways**

2014 Essentials of Mold **Education Pathways**

2013 Legal Update Becker & Poliakoff

2013 Improving Facilities & Grounds Maintenance

Gray Systems Inc.

2013 Introduction to Condo Insurance Edison State College

2013 Bank Loan vs. Special Assessments Edison State College

2013 Creating the Budget Edison State College

2013 New Programs for Management Gray Systems

2013 Legal Update Gray Systems

2013 Exploring Finance and Insurance Gray Systems

2013 Right Plant Right Place Education Pathways

2013 Before and After a Disaster Education Pathways

2012 Fraud Basics Edison State College

2012 Right Plant Right Place Edison State College

2012 Carpet Water Damage Mitigation Edison State College

2012 Introduction to Website Terminology Edison State College

2012 Reserves Budget Edison State College

2012 Storm Wise Landscapes Edison State College

2012 PM-EXPO Fraud Prevention

2012 PM-EXPO Collection Tactics

2012 PM-EXPO 2012 Legal Update

2012 Gray Systems 2012 Update Seminar

2011 Gray Systems Managing Money & People in Your Association

2011 Gray Systems

Maintenance Meetings & Elections

2011 Edison State College

Introduction to an Association Web Site

2011 Edison State College

Introduction to Landscape Management

For CAMS

2011 Edison State College

After the Storm

2011 Edison State College

Landscape Maintenance & Essentials

Pruning

2011 Edison State College Managing Money and Risk

2011 Edison State College Pooling and Investing Reserves

2011 Edison State College

Introduction to Association Accounting

2011 Edison State College

Collection and Foreclosure Procedures

2011 Edison State College Disaster Preparedness

2011 Edison State College 2011 Legal Update

2011 Edison State College Disaster Preparedness

2011 Gray Systems

Financial Operation of a Community

2011 Gray Systems

Managing Volunteers & Employees

2011 Gray Systems 2011 Update Seminar

2011 PM Expo

Solving Problems for Community Operation

Fort Lauderdale, Florida

2011 Edison State College

2010 Legal Update

2010 Gray Systems 2010 Legal Update

2010 Gray Systems

Operations & HR Management

2009 Elite CME

2009 Legal Update and Review

2009 Gray Systems Update Seminar 2009 Edison State College Introduction to Association Security Fort Myers, Florida

2009 Edison State College Introduction to Mold Fort Myers, Florida

2009 Edison State College Collection and Foreclosure Procedures Fort Myers, Florida

2009 Gray Systems Financial Discussions& Insurance Issues

2009 Edison State College Computer Technology Naples, Florida

2008 Edison College Operations Naples, Florida

2008 Edison College Legal Update Naples, Florida

2008 Elite CME Legal Update

2008 Elite CME Financial Management & Insurance

2008 Elite CME Operation of Physical Property

2008 Elite CME Human Resources & Natural Disaster

2007 Elite CME Legal Update

Preparedness

2007 Community Associations Institute M-350 Manager and the Law West Palm Beach, Florida

2007 Gray Systems Legal Update Seminar

2007 Mediation Training Group Advanced Mediation Training Workshop Fort Myers, Florida

2006 Gray Systems Accomplishing Community Association Objectives

2006 Gray Systems Planning & Monitoring Operations for Community Associations 2006 Gray Systems Legal Update

2006 Community Associations Institute Fort Myers, Florida Ready, Set, Go

2005 Gray Systems Legal Update

2005 Community Associations Institute Fort Myers, Florida M-350 Manager & the Law

2005 Becker & Poliakoff Fort Myers, Florida Community Association Workshop

2004 Condominium Owners, Managers & Associates Networking Club of Fort Myers How to Maintain the Life of Your Roof

2004 Becker & Poliakoff Community Association Workshop Fort Myers, Florida

2004 COMA Fort Myers, Florida Legal Update

2003 Gray Systems Legal Update

2003 Mediation Training Group Inc Florida Supreme Court Certified Court Training Program

2003 Becker & Poliakoff Fort Myers, Florida Community Association Workshop

2002 Community Associations Institute Fort Myers, Florida 2002 Legal Update

2002 Community Associations Institute Fort Myers, Florida Communicating With Owners

2002 Becker & Poliakoff Fort Myers, Florida Community Association Workshop

2001 Community Associations Institute Fort Myers, Florida 2001 Legal Update

2001 Becker & Poliakoff Fort Myers, Florida Community Association Workshop 2001 Community Associations Institute

Fort Myers, Florida Elderly Issues

2001 Community Associations Institute

Fort Myers, Florida

M-320 Advanced Physical Maintenance

2001 Community Associations Institute

Fort Myers, Florida

To Close to Call Insurance Seminar

2001 Community Associations Institute

Fort Myers, Florida 2001 Legal Update

2001 Becker & Poliakoff Fort Myers, Florida

Community Association Leadership

2001 Vertical Assessment Associates

Fort Myers, Florida

Elevator Essentials for Community Managers

2000 M-310 Community Associations

Institute, Tampa, Florida

Management Office Management

2000 Becker & Poliakoff

Fort Myers, Florida

Community Association Workshop

2000 Community Associations Institute

Fort Myers, Florida 2000 Legal Update

2000 Community Planning Associates

Preventive Maintenance

1999 Becker & Poliakoff

Fort Myers, Florida

Community Association Workshop

1999 Community Associations Institute

Fort Myers, Florida 1999 Legal Update

1999 Community Associations Institute

Fort Myers, Florida

Y2 Insure

1998 Becker & Poliakoff

Fort Myers, Florida

Community Association Workshop

1998 Community Associations Institute

Fort Myers Florida

Understanding State Minimum Fire/Safety Codes

1998 Community Associations Institute

Fort Myers Florida

Applicants Screening for Resales and Rentals

1998 Community Associations Institute

Fort Myers Florida

Year End Tax Filing Requirements for

Community Associations

1998 Community Associations Institute

Fort Myers Florida

Project Management: Procuring Construction

Services

1998 Community Association Managers School

Fort Myers, Florida Legal Update

1997 Community Associations Institute

Orlando, Florida Legal Update

1997 Condominium Survival Skills I

Coalition of Condominium Owners and Managers,

Fort Myers, Florida

1997 The Rights of the Association, the Owners and the

Manager Gray Systems Orlando, Florida

1997 Becker & Poliakoff

Fort Myers, Florida

Community Association Workshop

1996 Community Association Managers School

Fort Myers, Florida 1996 Legal Update

1996 Community Associations Institute

Miami, Florida

Management Office Management

1996 Community Association Institute

Chicago, Illinois CEO-MC Seminar

1996 Becker & Poliakoff

Fort Myers, Florida

Community Association Workshop

1995 Community Associations Institute

Fort Myers, Florida

Community Association Insurance

1995 Community Associations Institute

Fort Myers, Florida Budgets and Reserves

1995 Community Associations Institute

Naples, Florida CAM 1995 Update

1995 Becker & Poliakoff

Fort Myers, Florida

Community Association Workshop

1994 Community Associations Institute San Francisco, California PCAM® Case Study

1994 Community Associations Institute Fort Myers, Florida CAM 1994 Update

1994 Community Associations Institute Tampa, Florida M - 120 Community Associations Meetings and Business Communications

1993 Community Associations Institute Fort Myers, Florida M-110 Legal Basis for Community Association

1993 Community Associations Institute Fort Lauderdale, Florida M - 130 Association Operations

1993 Community Associations Institute Fort Lauderdale, Florida M-140 Asset Protection

1993 Bureau of Condominiums Seminar Fort Myers, Florida Your Rights and Responsibilities Moderator

1993 Community Associations Institute Fort Myers, Florida CAM 1993 Update

1993 Community Associations Institute Fort Myers, Florida Disaster Planning

1993 Community Associations Institute Fort Myers, Florida Condominium Insurance Requirements

1993 Becker & Poliakoff Fort Myers, Florida Community Association Workshop

1992 Community Associations Institute Fort Myers, Florida CAM 1992 Update

1992 Condominium Owners of Florida Fort Myers, Florida Bureau of Condominiums, Seminar Moderator

1992 Becker & Poliakoff Fort Myers, Florida Community Association Workshop 1991 Allen, Knudsen, DeBoest, Edwards & Roberts, Fort Myers, Florida 3rd Annual "A&K" Condominium Seminar

1991 Edison Community College Institute for Management Development Fort Myers, Florida CAM 1991 Update

1991 Community Associations Institute Fort Myers, Florida Condominium Insurance Requirements

1991 Becker & Poliakoff Fort Myers, Florida Community Association Workshop

1990 Edison Community College Institute for Management Development Fort Myers, Florida CAM 1990 Update

1990 Becker, Poliakoff and Streitfeld Fort Myers, Florida Directors and Officers Workshop

1989 Edison Community College Institute for Management Development Fort Myers, Florida

CAM 1989 Update 1989 Becker, Poliakoff and Streitfeld Fort Myers, Florida Directors and Officers Workshop

1989 Becker, Poliakoff and Streitfeld Fort Myers, Florida Annual Workshop

1988 University of Florida Condominium Association Management Gainesville, Florida

1988 Becker, Poliakoff and Streitfeld Fort Myers, Florida Annual Workshop

1988 Becker, Poliakoff and Streitfeld Fort Myers, Florida Directors and Officers Workshop

1987 Becker, Poliakoff and Streitfeld Fort Myers, Florida Directors and Officers Workshop

1987 Community Associations Institute Fort Myers, Florida Operations and Management Program 1986 Becker, Poliakoff and Streitfeld Fort Myers, Florida Directors and Officers Workshop

1986 University of Florida Extension Service Fort Myers, Florida Landscaping and Grounds Maintenance

1985 Edison Community College Fort Myers, Florida Condominium Living and Management

1983 Burt Rogers School of Real Estate Fort Myers, Florida Broker's Course

1978 Dun and Bradstreet, Inc. Chicago, Illinois Credit and Financial Analysis 1964 1965 Northwestern University Evanston, Illinois Business

1959 1961 St. Olaf College Northfield, Minnesota

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Expert Witness Cases

THOMAS C. CHASE, Esquire Thomas C. Chase, P.A. Wilhelm v Town and River Case # 05-CA-2705-WCM Represented Plaintiff

BENJAMIN M. ESCO, Esquire Cole, Scott & Kissane, P.A. Al-Kauthar Pierson v The Continental Group, Inc., Case # 10-64691 CA 11 Represented Defendant

JASON M. STEDMAN, Esquire Thompson Goodis Thompson Groseclose Richardson Miller, P.A. Perkel v Hidden River Association Inc Case # 2004 CA 2048 NC Represented Defendant

DAVID S. HARRIGAN, Esquire Cole, Scott & Kissane, P.A. Flecha v Avalon of Orange County/The Continental Group/Avalon Development Case # 08-CA-9095 Represented Defendant

RYAN K. WILLIAMS, Esquire Cole, Scott & Kissane, P.A. Kimberly Register v Boxwood at Baymeadows Case # 16-2008-CA-002075 Represented Defendant

GARY ALAN FRIEDMAN, Esquire Freidman & Friedman, P.A. The Estate of Joseph Freire v Hammocks Community Association Case # 10-14181-CA-09 Represented Plaintiff

CHRISTINA HARRIS SCHWINN, Esquire

Pavese Law Firm S.W. Enterprise Associates, Inc. v Linden Place Lot Owners Association, Inc. Case # 01-CA-011767 Represented Defendant

CHRISTOPHER T. CORKRAN, Esquire

Conroy, Simberg, Ganon, Krevans, Abel, Lurvey, Morrow & Schefer, P.A.
Betty White and Marie Osson v The Lofts Town Villas Condominium
Association, Inc., Innovative Property Management Services of South Florida, Inc.,
Case # 13-034633 CA 30
Represented Defendant

BENJAMIN M. ESCO, Esquire

Cole, Scott & Kissane, P.A.

Bryan Perez v Carmel Lakes Property Owners Association, Inc., Carmel Lakes Condominium No. 9 Association, Inc., Phoenix Management Services, Inc, and WLV Assets, LLC.

Case # 20M-32582-CA-01

Represented Defendant

RUBEN V. CHAVEZ, Esquire

Celsa Oliva v RJ Quality Plumbing, Corp., South Dade Plumbing Inc., d/b/a Falcon Plumbing, and Biltmore Court Villas Condominium Association.

Case # 2014-021145 CA 25

Represented Plaintiff

TYLER R. KOBYLINSKI, Esquire

Cole, Scott & Kissane, P.A.

Alian William Lopez-Cazorla v. C&L Enterprises of Orange County d/b/a Oak Ridge Center., and Don Asher & Associates Inc.

CASE # 2015-CA-008362

Represented Defendant

ALAN R. HORKY, Esquire

Cole, Scott & Kissane, P.A.

Dee Ann Stafford and Donald Stafford, her husband v Watersound Beach Community Association, Inc., a Florida Corporation, FirstService Residential Florida

CASE # 2015-CA-281

Represented Defendant