Brad Frank C.V. Mediator – Richmond, Indiana

Registered/Certified Family Mediator

Pepperdine University School of Law

Richmond, Indiana

This profile exists for informational purposes. Any connections or links referenced here should not be viewed to reflect any type of relationship or endorsement with those individuals or organizations.

I am a practicing mediator in both California and Indiana. I have lived primarily in California since 2011-2014 while studying at the Straus Institute at Pepperdine University School of Law. I graduated from the University of Pepperdine School of Law with a Master's Degree in Dispute Resolution (M.D.R.). In May of 2013 I began practicing mediation while working at several Los Angeles County courthouse's as a voluntary mediator. Courthouse's I have mediated are: Van Nuys (largest civil dispute cases in the country), Torrance, Chatsworth, Beverly Hills, and downtown Los Angeles.

I am a former construction professional. I have been self-employed as an General Contractor in Residential/Commercial construction projects.

I have worked in the Automobile Industry at Visteon Climate and Control Division formerly Ford Electronics's and Refrigeration. I was a Union Steward for I.U.E. Local 919 while working as a Press Operator and Die setter. I have extensive experience with union rules and contract's. I took an active role with the grievance procedures and implemented new changes for the grievance procedures.

I have been accepted by the State of Indiana Mediation Registry as a Registered Mediator as well as the State of Florida as a Certified Family Mediator.

Experience

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Indiana Supreme Court Registered Mediator

Company Name Frank Mediated Solutions, L.L.C.

Dates Employed Jan 2016 - Present

Employment Duration 1 yr 10 mos

Location Connersville, IN

State of Indiana, License number 900001899. Provide all family mediation services.

Florida Supreme Court Certified Family Mediator

Company Name Frank Mediated Solutions, L.L.C.

<u>Dates Employed Jan 2016 – Present</u>

Employment Duration 1 yr 10 mos

Location Pensacola, Florida Area

Provide Family Law services to the public. License number 32729F.

<u>Associate Ombudsperson (Externship)</u>

Company Name University of California (Riverside)

Dates Employed Dec 2013 – May 2014

Employment Duration 6 mos

Location Riverside, CA

I have resolved internal workplace conflict(s) and differences by interviewing involved UCR stakeholders: i.e.(academic personnel, staff, students, and community members) while identifying causes to the conflict. I provided a path toward a resolution for the visitor(s) by creating alternative solutions that satisfy the needs of the visitor(s). If the coaching session did not work I conducted a conciliation, transformative, or facilitative mediation while assisting those visitor(s) in reaching an alternative solution. I provided training and counseling to shareholder(s) in order to prevent unfavorable incidents from reoccurring. I conducted environmental evaluations of stakeholder(s) in order to identify trends, patterns and perceptions. I report to senior management regarding these evaluations, and prepare written trends for Policy-Maker(s) to evaluate and make corrective actions if needed for organizational policies.

As an independent, neutral, informal, and confidential resource, I helped UCR stakeholders (academic personnel, staff, students, and community members) identify and evaluate options for positive action in a manner consistent with International Ombudsman Association standards. I aided to promote "conflict wellness" by providing confidential consultations, informal facilitation, systemic feedback, workshops, and other prevention-oriented services i.e. (Freshman New Orientation Day). I delivered informative information and conducted mock simulations about what an Ombudsperson does on campus to all incoming freshman. Organizational Ombud's process involves: Active Listening, Issue Identification, Option Exploration, Ombud's Intervention, Ombud's Upward Feedback, Critical Thinking, Coaching Method's, Negotiation, Mediation, Arbitration, Evaluation, Professional Writing and Communication, Trend Analysis and Reporting, Operations Analysis on Reorganizational Needs.

Center of Conflict Resolution- Volunteer Mediator

Company Name Straus Institute for Dispute Resolution at Pepperdine University School of Law Mediation Clinic

Dates Employed May 2013 - May 2014

Employment Duration 1 yr 1 mo

Location Van Nuy's Courtroom (small claims)

Mediated civil cases at Van Nuys (largest volume civil dispute cases in the United States), Beverly Hills, Torrance, Chatsworth, Thousand Oaks, Los Angeles downtown courthouse. I mediated actual court case disputes which include: Personal Injury, Land-Lord/Tenant, Federal-State Mechanic Liens, Commercial Dispute, Environmental Dispute, HOA/HOS Housing Association Dispute, Personal Property Disputes. The Center for Conflict Resolution has a ninety five (95%) success rate in the los angeles court system but, I have a much higher success rate of ninety-seven (97%). I have facilitated 122 mediations and out of those 122 mediation I was involved in ninety (90) Multi-Cultural mediation. Cultures I have facilitated mediation, are as follows: Japanese, Korean, Chinese, Armenian, Iranian, Mexican, Finnish, Swedish, Italian, and American. I mediated most of my Cultural mediation in the Northwest Judicial District of Los Angeles at Van Nuys Courthouse.

Associate Ombudsman (Externship)

Company Name Los Angeles World Airport - LAWA (LAX)

Dates Employed Sep 2013 - Dec 2013

Employment Duration 4 mos

Location Los Angeles, CA

I have mediated and conciliated disputes involving labor disputes between union representatives or non-union representatives. I have negotiated settlement agreements between company-employee as well as employee-employee disputes. I have advised and coached parties to enter a conciliation agreements. Expertise in: Negotiation Skills: Leveraged strong negotiation skills, seeking input and agreement from a variety of indenity's to achieve favorable outcomes. Mediation and Conflict Resolution Skills: Managed conflict among personnel, bringing about a win/win/win scenario for the parties and LAWA. I delivered dynamic, high-impact messages that were clear, concise, and convincing, designed to achieve an objective, often interacting with project approvers. Devised presentations and trained line of business personnel on new program implementation and New Hire orientation at LAWA. Problem Solving: Utilized critical-thinking and creative problem-solving techniques to resolve complex challenges while multi-tasking. As an independent, neutral, informal, and confidential resource, I helped LAWA stakeholders (decision-makers, personnel, contractor's, sub-contractor's, federal-state-local agencies) identify and evaluate options for positive action in a manner consistent with International Ombudsman Association standards.

<u>Owner</u>

Company Name Fayette Builders and Associates

Dates Employed Jan 1994 – Jun 2011

Employment Duration 17 yrs 6 mos

Location Richmond, Indiana and Pensacola, Florida

General Construction

Production Supervisor

Company Name Williams Industry

Dates Employed Jan 2003 - Aug 2005

Employment Duration 2 yrs 8 mos

Location Shelbyville, Indiana

Production Supervisor (third shift) William's Industry's. Responsible for work assignments while maintaining a production schedule and focusing on a safe work environment. Duties include: Scrap Management, Quality Control, Assembly Line Trouble Shooting, Model changes and Production Reports.



Press Operator and Die Setter/I.U.E. Local 919 Union Steward

Company Name Visteon Corporation formerly Ford Electronic and Refridgeration

Dates Employed Apr 1994 – Jun 2005

Employment Duration 11 yrs 3 mos

Location Connersville, Indiana

I promoted the use of fact-finding procedures to reduce frivolous labor disputes and promoted positive labor relationships between management and labor. A staunch settlement advocate as a union official, I helped resolve conflicts, using a facilitative and evaluative approach, in emotionally-charged issues and controversies, restoring calm with common sense solutions in the workplace. I was part of a team between company/union rep. to reduce frivolous grievances. I presented new contract language to the Union membership approx. (2,000) collective bargaining membership about the new grievance procedure to include mediation as a affective tool for company/employee disciplinary procedure. Knowledge and Skill preformed: Labor Law, Employment Law and Theory, Mediation, Arbitration, Negotiation, Union Contract, OSHA Policy (Federal-State, Union By-Laws (Rules), Grienvace Procedures, Ballot Procedures, Labor Agreement, Environmental Public Policy, Haz-Mat, First Responder-First Aid. IUE Local 919 Union Steward

Resolved Disputes between Company/Employee relations and Employee/Employee relationships. I was part of the negotiation team between Company and Union contracts.

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Special Deputy Sheriff

Company Name Fayette County Sheriff's Department

Dates Employed 1989 – 1994

Employment Duration 5 yrs

Location Connersville, Indiana

Performed Criminal Investigations/general patrol. Mediated Domestic Violence cases and most civil issues.

Education

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Pepperdine University School of Law

<u>Degree Name Master's Degree</u>

<u>Field Of Study Mediation/Negotiation/Arbitration/Ombudsperson</u>

Dates attended or expected graduation 2012 - 2014

LAW 1122 Communication & Conflict

LAW 1232 Legal Process

LAW 1242 Environmental & Pubic Policy Dispute Resolution

LAW 1302 Psychology of Conflict

LAW 1422 Mediation Theory and Practice

LAW 1492 Negotiation Theory and Practice

LAW 1632 Arbitration Practice and Advocate

LAW 1712 Interviewing and Counseling & Planning

LAW 1902 Cross-Cultural Conflict & Dispute Resolution

LAW 1912 Dispute Resolution Education

LAW 2282 Selected Issues In Dispute Resolution (Employment Dispute Resolution)

LAW 2282 Selected Issues In Dispute Resolution (Ombuds)
LAW 2282 Selected Issues In Dispute Resolution (Settling Mass Torts)
LAW 380 Mediation Clinic
LAW 390 Dispute Resolution Externship

Indiana Tech School of Law

<u>Degree Name 40-Hour Pre-Basic Mediation for the Indiana Supreme Court Registry for Domestic Relations</u>

Field Of Study Domestic Mediation

Dates attended or expected graduation 2014 – 2014



Pepperdine University School of Law

<u>Degree Name Certificate for Conflict Resolution</u>

Field Of Study Peace Studies in Conflict Resolution

Dates attended or expected graduation 2012 – 2012

LAW 1122 Communication & Conflict

LAW 1302 Psychology of Conflict

LAW 1422 Mediation Theory and Practice

LAW 1492 Negotiation Theory and Practice

LAW 1632 Arbitration Practice and Advocate

LAW 1712 Interviewing and Counseling & Planning

LAW 1902 Cross-Cultural Conflict & Dispute Resolution

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Indiana University East

<u>Degree Name Bachelor's Degree</u>

Field Of Study Criminal Justice and Minor in Entrepreneurship (Business)

Grade 3.3

<u>Dates attended or expected graduation 2007 – 2011</u>

Activities and Societies: Alpha Phi Sigma, Criminal Justice Club V.P. and Tres., Mentor for In-coming Freshman while attending Indiana University-East, Knights of Columbus, Moose and Elks Lodge.

While attending I.U. East I was the Vice President and Treasurer of the Criminal Justice Club. As a chair holder I implemented the self-defense class for all students, staff, and administration. I promoted the Indiana Appellate Court Hearing that was on our campus while fund-raising at the event to promote our trip to Boston, Massachusetts convention for the Criminal Justice Association. The event was successful and our club members had full tuition paid for by the club.

Media (1)

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Indiana University East

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