Sandra Clemons C.V. Mediator – Tampa, Florida

Dispute Resolution Professional-County/Circuit Civil Mediation, Primary Trainer, Qualified Arbitrator

Florida Statewide

Capital University Law School

Tampa/St. Petersburg, Florida

DISPUTE RESOLUTION...Engage...Agree,,,,Resolve

Most disputes that face litigation risk a spiral of escalating events - they intrude on individual productivity; create stress; and become complex detractors to business and workplace activities. My facilitative style acknowledges the trauma and upheaval that occurs in the personal lives of litigants. I utilize a non-adversarial approach that respects business and personal relationships, and works to keep both in tact. Settlement is achieved through fact-finding, negotiation, compromise, and conflict coaching.

Conduct judicial court-ordered, contract administered, organizational, and privately referred Mediation Cases. PRACTICE AREAS

- --Foreclosure/Mortgage Bankruptcy
- --Property/Commercial/Business Contracts
- --Employment Discrimination/Workplace Disputes
- -- County Pre-Trial & Circuit Civil Disputes

Drawing on 17 years experience as a Federal Contract Trainer in employee relations and workplace compliance issues, my practice combines Dispute Resolution with Human Resources Management disciplines. I also serve as a primary contributor to Florida Mediation Certification programs, and skill based training in Emotional Intelligence and Conflict Dynamics programs.

EXPERIENCE

- --Federal Contractor
- --Florida Certified Mediator; Circuit Civil & County
- --Primary Trainer, Certified County Mediation Training Programs
- -- Assistant Trainer County & Circuit Civil Certification Programs
- --MD110 EEO Certified Investigator
- -- EQi-2.0 Certified Trainer
- -- Certified Conflicts Dynamics Practitioner

TRAINING CERTIFICATIONS

Florida Certified Mediator, County & Circuit Civil, 2008
Primary Trainer, Certified County Mediation Training Programs, 2012
Assistant Circuit & County Mediation Trainer, 2012

Qualified Arbitrator

Certified in Conflict Dynamic Profile and CDP/360, Leadership Development Institute (LDI) 2006 Certified Practioner, EQ-I 2.0/ EQ360 Emotional Intelligence Assessments, Multi-Health Systems, Inc. (MHS) 2012

Experience

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Qualified Arbitrator

Company Name Florida Statewide

<u>Dates Employed Jun 2014 – Present</u>

Employment Duration 3 yrs 5 mos

Location 6th Circuit Pasco/Pinellas

Qualified Arbitrator 3-Panel - Business, Commercial, Employment

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Bankruptcy Mortgage Mediator for Chapter 13, Chapter 7

Company Name Mediation Services

<u>Dates Employed Jun 2013 – Present</u>

Employment Duration 4 yrs 5 mos

Location Tampa and Fort Myers Divisions

Bankruptcy Mortgage Mediator and Circuit Civil Mediator approved to conduct mediations with parties filing Bankruptcy petitions in the US Bankruptcy Court Middle District of Florida, seeking relief as Chapter 13 or Chapter 7 claims under the US Code federal bankruptcy law.

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Primary Trainer, Certified County Mediation Training Programs

Company Name Mediation Services

Dates Employed Jun 2012 - Present

Employment Duration 5 yrs 5 mos

Location Statewide

DRC Certified Primary Trainor for Certified County Mediation Programs

Florida Supreme Court Certified Mediator, Circuit Civil Disputes

Company Name Mediation Services

<u>Dates Employed 2007 – Present</u>

Employment Duration 10 yrs

Location 6th Circuit (home base) and Statewide

Provide a range of professional services: court-ordered, contract administered, and private referrals. Primary duties include managing Mediation Contracts and serving on 3-member Panel in court-ordered Arbitration. (ADR) Alternative Dispute Resolution services include: arbitration, mediation, facilitation, conflict coaching, and training in conflict resolution strategies.

Specialization includes:

- -- Managed Foreclosures
- -- Bankruptcy Mortgage Modification
- -- Commercial/ Business Contracts
- -- Landlord/Tenant
- -- HOA disputes
- -- Title VII Employment & Workplace disputes
- -- Conflict Coaching





Florida Supreme Court Certified Mediator, County Pre-Trial & County Civil Disputes

Company Name Pasco County Government

Dates Employed 2007 - Present

Employment Duration 10 yrs

Location 6th Circuit Pasco County Government

Court Ordered Mediation, County Small Claims Pre-Trial & County Civil Disputes
Managed Foreclosure
Bankruptcy Mortgage Modification - Chapter13, Chapter 7
6th Circuit Pasco/Pinellas County Contractor
EEO Title VII Employment Discrimination
EEO MD 110 Certified Investigator

Federal Contractor

Company Name The HLC Group, Inc

<u>Dates Employed 1992 – 2016</u>

Employment Duration 24 yrs

Location Nationwide

Federal Contract Vendor; Training Facilitator of employee relations and employment compliance programs. Developed and delivered skill-based training in 3 core areas including: Conflict Resolution and Mediation, Managing Diversity, Leadership and Supervision.

<u>Assistant Mediation Trainer, Certified Circuit Civil Mediation Training Programs</u>

Company Name USF Conflict Collaborative

Dates Employed 2012 – 2014

Employment Duration 2 yrs

<u>Location Florida Dispute Resolution Center; USF Conflict Collaborative, ADR Mediation</u>

Assistant Trainer & Critiquer for USF's Certified Circuit Civil Training Programs.

Education

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Capital University Law School

<u>Degree Name Certificate</u>

Field Of Study EEO Laws & Policy

<u>Dates attended or expected graduation 2008 – 2008</u>

<u>Activities and Societies: EEO Laws and Policies Employment Discrimination Mediation</u>

Alternative Dispute Resolution Services

Degree Name Certified Mediator

Field Of Study County and Circuit Civil Mediator

Dates attended or expected graduation 2007 – 2008

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University of Phoenix

Degree Name Master of Arts (M.A.)

Field Of Study Organizational Management

<u>Dates attended or expected graduation 1994 – 1996</u>



California State University-Los Angeles

Degree Name Bachelor of Arts (B.A.)

Field Of Study Political Science/Pre-Law