# Michelle Boudreaux M.A. - C.V. Mediator – Orlando, Florida Certified Mediator Florida Supreme Court/RMFM

## **Supreme Court of the State of Florida**

#### **Antioch College**

#### Orlando, Florida

MICHELLE E. MARIE BOUDREAUX, M.A., brings a wealth of experience and insight as a neutral to the field of Alternative Dispute Resolution (ADR). A dedicated neutral, Ms. Boudreaux knows mediation works and is convinced that it is an effective means of dispute resolution for any dispute not requiring a judicial or third party determination.

Ms. Boudreaux has been a full-time Mediator since 2000, and is the owner and operator of inDISPUTE, Ilc.,

A competent Mediator, Ms. Boudreaux mediates PEER, Domestic Relations, Residential Foreclosure and Civil Law disputes. She also has dispute resolution experience in many ADR roles including arbitration, neutral fact-finder, facilitator, PEER mediation coach and mediation trainer. Ms. Boudreaux also has an extensive education and training in ADR.

Additionally, Ms. Boudreaux is an extremely competent and successful Political Organizer and Fundraiser, Legal Assistant and Fashion Merchandiser.

# **Experience**

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#### **Approved Circuit Civil Mediation Trainer**

**Company Name Supreme Court of the State of Florida** 

<u>Dates Employed Sep 2013 – Present</u>

**Employment Duration 4 yrs 3 mos** 

Subject Matter Specialist, PEER Mediation

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## **Investigator**

**Company Name Supreme Court of the State of Florida** 

<u>Dates Employed Mar 2013 – Present</u>

**Employment Duration 4 yrs 9 mos** 

**Location Orlando, Florida** 

Mediation Qualifications Board/Mediation Training Review Board

## Florida Supreme Court Certified Mediator/ RMFM

**Company Name 9th Judicial Circuit Court** 

<u>Dates Employed Jul 2011 – Present</u>

**Employment Duration 6 yrs 5 mos** 

**Location Orlando, Florida Area** 

As a Residential Foreclosure Mediator I assist parties with finding mutually agreeable creative solutions such as:

- Mortgage modification;
- Short Sale of property; or
- Deed in Lieu of Foreclosure

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#### **Arbitrator**

**Company Name BBB AUTO LINE** 

<u>Dates Employed Mar 2004 – Present</u>

**Employment Duration 13 yrs 9 mos** 

#### **Location Southeastern Michigan**

As a BBB AUTOLINE Arbitrator, I listen to the testimony, review the evidence and I make a decision that I deem fair and falls within the Rules. In some cases, as the Arbitrator I may take into account legal guidelines (e.g. lemon law standards).

In the BBB AUTO LINE program, the arbitrator's authority is defined by the BBB AUTO LINE Rules and the company's Program Summary. The specific issues the Arbitrator is asked to consider will be outlined in a document called the Agreement to Arbitrate that will be consistent with the BBB AUTO LINE Rules and applicable Program Summary.

The outcome of the arbitration process is a written Decision that the consumer will be asked to accept or reject. While each party to arbitration believes strongly in the merits of his or her case, only one party will prevail.

**Certified Circuit Court Mediator/Domestic Relations/Civil** 

**Company Name The 6th Judicial Circuit Court** 

<u>Dates Employed Nov 2001 – Present</u>

**Employment Duration 16 yrs 1 mo** 

**Location Pontiac, MI** 

As a Harvard Law School trained Mediator, I assist parties that have unresolved civil/domestic relation matters pending in the Circuit Courts. These Cases that are unresolved are ordered to mediation prior to a trial being scheduled. This is done to give the parties the opportunity to come together on a resolution of all or some of the issues.

As the Mediator I act as a neutral party that guides the disputing parties toward a resolution. The process may take three or more hours or several days, depending upon the complexity of the issues that are in dispute. However a willingness of the parties to settle their dispute is very critical to the process. Mediation saves the parties thousands of dollars on attorneys fees if the parties were to have gone to trial. A plus for utilizing mediation is that the process affords the parties an opportunity to be the decision makers in resolving their dispute.

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#### **Executive Director**

Company Name inDISPUTE, Inc.

<u>Dates Employed Jan 2001 – Present</u>

**Employment Duration 16 yrs 11 mos** 

As the ED of inDISPUTE, Inc., it is important to have superior communication, negotiation, problem-solving, analytical and conflict resolution skills. The ability to maintain confidences, exercise sound judgment and discretion, work collaboratively with others and foster effective working relationships with clients, courts, judicial staff, community agencies and the general public is essential. In addition to a high level of competence, successful Mediators are intuitive and able to help meet their clients' emotional needs. Neutrality, honesty, creativity and patience are also crucial to the mediator's role.

**Fundraising Director** 

**Company Name Democrat Party** 

<u>Dates Employed 2011 – 2012</u>

**Employment Duration 1 yr** 

As the Supreme Challenge DIR. POLITICAL FUNDRAISING I effectively organized and managed a Grassroots Team of (12) Volunteer Fundraisers; Developed, Coordinated and Implemented an Online Fundraising Plan; Wrote and Executed the Finance Plan; Created and Planned a Winning Theme; Competent Budget Manager; Expanded the Membership of local Democratic Party.

Regional Field Director

**Company Name Organizing for America** 

<u>Dates Employed 2009 – 2010</u>

**Employment Duration 1 yr** 

As a Regional Field Director (RFD) I was the face of Organizing for America in Cuyahoga County, Ohio. My primary responsibility was to recruit, manage and train volunteers to advance President Obama's agenda, help elect allies of the President, and grow the grassroots movement that began with the 2008 presidential campaign. I also worked closely with state and national leadership to develop and execute an organizing plan that reflected the needs and realities of the community. My responsibilities included interacting constructively with local activists, building a cohesive volunteer infrastructure, managing political relationships

within their regions, organizing earned media events, representing OFA at community events and meetings, organizing local grassroots trainings, holding regular voter contact events, interacting with statewide and local campaigns, and managing OFA Interns.

Additionally, I successfully organized a health care rally in support of President Obama's Healthcare Reform, with over 250 attendees; competently organized political house parties, meetings and events; developed planned and executed an aggressive field operation; VAN/Votbuilder trained and managed a very large volunteer base.

## Field Organizer

**Company Name Obama for America** 

Dates Employed 2008 – 2009

**Employment Duration 1 yr** 

I am a very competent Field Organizer. I have experience managing a campaign office from lease to GOTV; I also have experience managing a Coordinated Campaign office during GOTV; as a Field Organizer I continually achieved target voter outreach goals, and was consistantly number (1) or (2) in my Region; My office was instrumental in turning Red communities to Blue in our Region. Additionally, I successfully managed Deputy Field Organizers and over 100 volunteers; I'm also extremely effective with crowd control; A proficient negotiator, I signed leases and contracts for a fraction of the rental price.

# **Education**

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# **Antioch College**

<u>Degree Name Bachelor of Arts (B.A.)</u>

Field Of Study Business, Management, Marketing, and Related Support Services

**California State University-Dominguez Hills** 

Degree Name Master of Arts (M.A.)

Field Of Study Negotiation Conflict Resolution Peacebuilding

## Fashion Institute of Design & Merchandising

<u>Degree Name Associate of Arts (A.A.)</u>

Field Of Study Fashion Merchandising

LAW

# **Harvard Law School**

<u>Degree Name Certification</u>

Field Of Study Mediation

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# **Oakland University**

Degree Name Diploma

Field Of Study Legal Assistant/Paralegal