# Intermedia Solutions for Legal Services

Intermedia's Office in the Cloud delivers essential IT services that maximize cost-efficiency and productivity for your team while offering the highest levels of privacy and security to protect your clients.





Audited security controls including SOC 2 Type II



Mobile device management to protect data wherever it is accessed



Admin tools to streamline IT management and security



Reliability and support with a 99.999% uptime guarantee

Legal services firms are under intense pressure to offer services that are innovative and agile in the face of tough competition. Clients expect superlative responsiveness, efficiency and cost-effectiveness. Our Compliance and Security plan includes high security email, file sharing and web application security tools that increase productivity, project a high degree of technical competence and also conform to the security or regulatory requirements of clients.



Get essential IT services for your legal services firm.

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# Start with our Compliance + Security plan

Compliance and Security plan services include security and privacy controls to ensure attorney-client confidentiality and help to support client industry regulations including finance and healthcare.



# **Hosted Exchange**

Get business-grade, fully mobile email, calendar and contacts for your attorneys and staff.



# Advanced email security

Tools that help you eliminate spam and viruses before they reach your users' inboxes. Includes advanced spam and virus protection, company-wide white and black lists, and 24/7 threat monitoring.



# AppID single sign-on and identity management

Provide secure, easy-to-manage access to your web-based calendaring and docketing, conflict checking, document management and legal research applications. Secure your cloud apps with 2FA, the strongest industry-standard authentication protocol.



# **Encrypted Email**

Protect against data leaks by automatically encrypting email containing privileged client information. Enforce compliance based on policies and rules that you define.



# **Email Archiving**

Archive your email correspondence automatically and securely with encryption. Get tamper-proof, searchable records for auditing, compliance and internal governance purposes.



# SecuriSync backup & file share

Access and collaborate securely on discovery, client and project files from anywhere, on any device, with at-rest and in-transit encryption. Manage research and discovery files and folders for staff and clients with strict access controls, even in a virtual office environment.

# Add these services to enhance your solution



#### **Hosted PBX**

Experience enterprise-grade phone service with conference calling and automatic call forwarding. Use the softphone mobile app to dial from a mobile device as if you were sitting at your desk.



## Skype® for Business Enterprise

Instantly convert a chat into a conversation or video for richer, more productive project discussions. Share screens to collaborate quickly on documents.



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# Security and reliability that goes above and beyond the competition



**Privacy and security** to support confidential attorneyclient communications.

- Annual SOC 2 Type II audits
- A dedicated, full-time security staff certified in information security
- Full coverage of all aspects of security, including log and event monitoring, incident response, managing intrusion protection systems (both host and network), perimeter defense, service and architecture testing, and source code reviews.



# Reliability and support you can count on.

- With Intermedia's 99.999% uptime guarantee, you can access your cloud services when needed, staying connected and productive.
- Receive 24/7 phone and chat support any time you need expert help.



### Admin tools to streamline IT management and security.

- Centralized control over users and services and granular configurability.
- Admins can quickly provision, de-provision and configure security controls, and also delegate setup and management to non-specialized staff.
- Single sign-on technology that comes with all Intermedia applications safeguards sensitive financial and customer data and web-based applications.



### Mobile device management and security.

- Purposefully built to protect data wherever it is accessed.
- Our email system includes mobile security controls and policy enforcement for the admin including remote wipe for employees with mobile devices.



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