Stephanie Flournoy McMullen C.V. Medical Disability Expert – Tallahassee, Florida

Non Attorney Rep. for SSA Disability Clients Medical/Vocational Expert Self Contracted, Consultant

Contracted Independently with SSAO, Attorneys and other referrals.

Florida State University

Tallahassee, Florida

Strong communication skills in a customer service related market. Detailed oriented, analytical, identifies and solves problems, in critical situations while gathering evidence through research, using fact finding evidence and summarizing in writing and/or in oral presentation.

Manages casework, event planning, networking, sales and task in a timely manner, offers creative input, pitches, and keeping accurate records. Respects individual diversity, ethical or cultural differences and finds an admirable quality or qualities in others. Treats people with integrity and honesty takes business and teamwork seriously and is willing to take risk while welcoming new technology and diversity.

Seeking a challenging position that will incorporate formal education, work experience, and at the same time demonstrating various talents and creativity.

Experience

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Consultant and Medical/Vocational Expert

<u>Company Name Contracted Independently with SSAO, Attorneys and other referrals.</u>

Dates Employed Oct 2011 - Present

Employment Duration 6 yrs 5 mos

Assist Claimants that apply or have appealed decisions for Social Security Disability and associated Medicaid Programs. Interview, obtain, review medical records, plan, research, perform analysis, investigates, and assesses loss or damages and the severity of alleged impairments. Coordinates with the Office of Disability Determinations, Social Security, medical facilities, prior employers, and

correspondences affiliated with the claimant's case to ensure a final decision for Social Security Disability eligibility.

Non Attorney Representative for Disability Claimants

Company Name for Social Security Disability Applicants

Dates Employed Jul 2007 - Present

Employment Duration 10 yrs 8 mos

Location Volunteer and Self Contracted

Assist Claimants that apply or have appealed decisions for Social Security Disability and associated Medicaid Programs. Interview, obtain, review medical records, plan, research, perform analysis, investigates, and assesses loss or damages and the severity of alleged impairments. Coordinates with the Office of Disability Determinations, Social Security, medical facilities, prior employers, and correspondences affiliated with the claimant's case to ensure a final decision for Social Security Disability eligibility.

Volunteer for Senator Dave Aronberg

Company Name Fundraiser for Senator Dave Aronberg

Dates Employed Aug 2010 - Aug 2010

Employment Duration 1 mo

Used marketing skills to direct, inspire and encourage supporters to contribute to Senator Dave Aronberg's campaign for the primary election as Florida's Attorney General. Informed potential contributors, utilizing slogans, motivating sales pitches and emphasizing the candidate's worthiness of his cause and future advantages to the state of Florida. Maintained a working spreadsheet of all commitments; encouraged supporters to use the Senator's website for online contributions, reported information to Senator Aronberg's Political Consultant and Deputy Financial Director.

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Co Owner

Company Name McMullen and Associates, LLC

<u>Dates Employed Aug 2005 – Dec 2007</u>

Employment Duration 2 yrs 5 mos

Managed aspects of owning a commercial business, determined, and represented customer needs. Supervised, managed, and assisted in the sale of company products to clients. Created professional liaisons and maintained personal relations, assisted in trade shows and conventions.

Medical Disability Program Specialist/Investigator

Company Name Division of Disability Determinations (DOH)

Dates Employed Oct 1998 – Jun 2005

Employment Duration 6 yrs 9 mos

Researched, developed, compiled, analyzed and adjudicated independent decisions relative to Social Security Disability Insurance, SSI Medical Needy and all Medicaid claims filed in the State of Florida; applied knowledge of mental and physical impairments; clarified medical treatment, conducted fact finding interviews with claimants and others to secure information, corrected errors or omissions and questionable entries. Utilized integrated data gathered by investigations to discover facts, interpret, and determine the level of severity and establish eligibility for Title II and/or Title XVI disability benefits; proposed and rendered a primary and secondary diagnosis, authorized purchases of specialized medical and psychological diagnostic services; reviewed final report of examinations and ensured that authorized services had been performed. Mediated and litigated claims, resolved disputed claims, and negotiated fair and equitable claim settlements for dependent claimants. Established and rendered a formal decision on Initial claims, Reconsideration Determinations, Continuing Disability Reviews, Court-ordered decisions, and reopened and revised previous Determinations. Maintained and managed the required caseload level while working independently and under frequent pressure with a consistent accuracy rate of 98 - 100%.

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Medical Disability Examiner

Company Name Division of Disability Determinations (DOH)

<u>Dates Employed Oct 1996 – Oct 1998</u>

Employment Duration 2 yrs 1 mo

Performed confidential research and investigated claimants in accordance with the Federal Privacy Act of 1974. Developed claimant case files and maintained existing caseloads in a timely manner. Demonstrated knowledge of methods, techniques, and skills required in functional areas. Correlated and investigated data from agencies to secure objective information and clarification of diagnostic impairments. Evaluated, analyzed, and prepared decision rationales as applied to the appropriate Title II and/or Title XVI Social Security law. Rendered formal decisions of disability based on the evidentiary requirements of Social Security law, rules, and regulations. Continually updated policy, procedural changes, attended conferences, and training programs.



Public Assistant Specialist, Aging and Adult Services

Company Name Florida Department of Children and Families

Dates Employed Feb 1995 – Oct 1996

Employment Duration 1 yr 9 mos

Accessed the FLORIDA System to determine and establish the eligibility of the Aged, Elderly, Blind, Disabled and Incapacitated; submitted disability claims to Medically Needy, assisted in Project AIDS Care Medical Waiver Program Cases, reviewed, interviewed and evaluated clients and applicants in coordination with Social Security by utilizing FMMIS; referred clients to other sources for medical and other personal needs; determined eligibility for Institutional Care and reported public assistance fraud.

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Public Assistant Specialist

Company Name OPS Economic Services

<u>Dates Employed Nov 1994 – Feb 1995</u>

Employment Duration 4 mos

Determined Medicaid eligibility and utilized the Florida System.

Executive Secretary

Company Name The Florida Capitol

<u>Dates Employed Feb 1994 – Apr 1994</u>

Employment Duration 3 mos

House Committee on Appropriations, The Florida Capitol; Organized and managed communications for 40 staff and 7 House Legislative Members; assisted in meeting session deadlines and staff analysis; filed amendments; controlled appointments, constituent flow and acted as Information Specialist to the public and the lobbyists.

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Executive Secretary

Company Name The Florida Capitol

Dates Employed Aug 1989 - Nov 1990

Employment Duration 1 yr 4 mos

The Speaker of the House of Representatives, The Florida Capitol; Received and organized reports and appointments with the public, constituents, lobbyists, press and Speaker of the House and his staff;

performed data entry utilizing Word Perfect and Hands On; assisted staff as needed by filing and any other related duties as necessary.

Legislative Secretary IV

Company Name The Florida Capitol

Dates Employed Feb 1989 – Jun 1989

Employment Duration 5 mos

Organized and managed communications for 40 staff and 7 House Legislative Members; made appointments for staff directors and House Legislative Members and their aides; filed; assisted in meeting session deadlines and staff analysis; filed amendments; controlled appointments and constituent flow; acted as Information specialist to the public and lobbyists.